


# Locking a Avontus Viewer Account

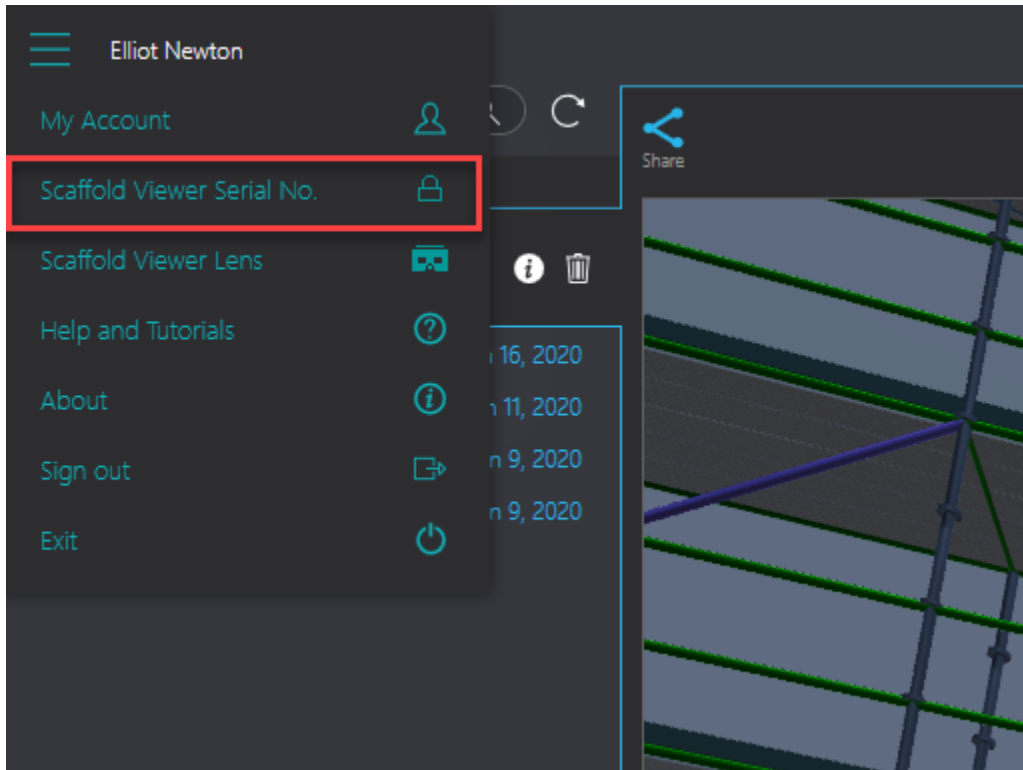
Locking an Avontus Viewer account means removing the serial number associated with the account, which deactivates the account. Once deactivated, it can be activated again and again at any time.

To lock an Avontus Viewer account:

1. If Avontus Viewer is not already running, log in to Avontus Viewer.

The *Avontus Viewer* dialog appears, showing your account.

3. Click the **Avontus Viewer** menu icon (  ) in the top left-hand corner of the dialog and select **Remove Avontus Viewer Serial No.**



The *Unlock Avontus Viewer Desktop* dialog appears.

4. Click the **Remove Serial Number** button.

The *Unlock Avontus Viewer Desktop* dialog refreshes, showing that you have locked your Avontus Viewer account.

5. Click the **Check** in the bottom right-hand corner of the dialog.

## Unlock Scaffold Viewer Desktop

### Scaffold Viewer Cardboard and AR Target

Upload and share your scaffolds with your customers and co-workers. A simple email invite will allow them to view your designs on both Scaffold Viewer Desktop (this application) and Scaffold Viewer Mobile (Android and iPhone). On mobile, most devices are compatible with Google Cardboard V2 to view.

Avontus has low-cost custom cardboards for called Scaffold Viewer Cardboard and augmented reality targets called AR Targets. These devices have QR codes pointing directly to our apps on the Google Play Store and the Apple App Store. Ship them directly to your customer and they'll be viewing your scaffolds in VR and AR!

[Order yours today!](#)

### SCAFFOLD DESIGNER SERIAL NUMBER

An active Scaffold Designer Software Assurance Agreement with Scaffold Designer 2017 or greater must be in place to upload and share Scaffold Viewer models. Please enter your Scaffold Designer serial number below.

STATUS: Unlocked

[Redacted Serial Number]

UNLOCK

REMOVE SERIAL NUMBER



The Avontus Viewer dialog returns, showing your account.